








What is a Patient Centered Medical Home-Neighborhood?

Patient Centered Medical Home-Neighborhood (PCMH-N) begins with you, the patient, at the center. It is a collaboration of medical professionals to ensure you are receiving the best care, when you need it. Your "neighborhood" consists of your primary care physician/nurses, along with specialty physicians, pharmacist, nutritionist, care coordinators or other medical professionals depending on your needs. The PCMH-N team is committed to helping you reach your health care goals and improve your overall health through timely, appropriate, and coordinated care.









Patient-Provider Partnership

Your health and wellness is our top priority, and providing the best possible care to you is our primary goal. The only way we can meet this goal is by working together.

Provider Responsibilities

-  To care for you to the best of our abilities based on the best medical knowledge and treatments available.
-  Listen to your feelings and questions, and help you make informed decisions about your care.
-  Explain conditions, treatments, and results in a way that is easy to understand.
-  Ensure coordination of care with your primary care physician.
-  Provide 24 hour access to medical care and same-day appointments, whenever possible.
-  End every visit with clear instructions on expectations, treatment goals, and future plans.
-  Continuously strive to improve the care we give to you and all of our patients.

Patient Responsibilities

-  Ask questions, share your feelings, and take an active role in your care.
-  Be honest about your history, symptoms, and share other important information about your health.
-  Tell your doctor about changes in your health and well-being.
-  Make healthy decisions about your daily habits and lifestyle.
-  Prepare for and keep scheduled doctor's appointments.
-  Call your primary care doctor with any health problems first, unless it's an emergency.
-  End every visit with a clear understanding of the expectations, treatment goals, and future plans.
-  Give us feedback so we can improve our services.